



Texas Department of Insurance

Division of Workers' Compensation

Medical Fee Dispute Resolution, MS-48

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MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name

EYE INSTITUTE OF AUSTIN

Carrier's Austin Representative

Box Number 01

MFDR Date Received

February 10, 2014

Respondent Name

SERVICE LLOYDS INSURANCE CO

MFDR Tracking Number

M4-14-1709-01

REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "...[Injured Employee] was referred from Concentra Emergency Clinic, an in-network clinic with Corvel and the fact we were paid for the first visit of March 12, 2013. We continued to see [injured employee] regularly because of his severe eye condition and with the assumption we would continue to receive payment for our services... It is only fair we receive some benefit for the services Dr. Ross rendered, even though we are not in their network."

Amount in Dispute: \$1,523.00

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "The services were denied due to the rendering provider, Andrew W. Ross, MD not being authorized to provide treatment to an HCN claimant. An Out of Network Authorization was requested for dates of service beyond this timeframe but not for these particular charges."

Response Submitted by: CorVel Corporation

DISPUTED SERVICES SUMMARY

Dates of Service	Disputed Services	Amount In Dispute	Amount Ordered
March 15, 2013 through June 27, 2013	92012, 99212 and 99080	\$1,523.00	\$0.00

BACKGROUND

1. 28 Texas Administrative Code §133.307, 37 TexReg 3833, applicable to medical fee disputes filed on or after June 1, 2012, sets out the procedures for resolving medical fee disputes.
2. Texas Insurance Code Chapter 1305 applicable to Health Care Certified Networks.

FINDINGS AND DECISION

Issue

1. Did the requestor meet the conditions outlined in the applicable portions of the Texas Insurance Code (TIC), Chapter 1305 to file for medical fee dispute resolution?
2. Is this dispute eligible for medical fee dispute resolution pursuant to 28 Texas Administrative Code §133.307?

Findings

Eye Institute of Austin filed this medical fee dispute to the Division asking for resolution pursuant to 28 Texas Administrative Code (TAC) §133.307 titled *MDR of Fee Disputes*. The authority of the Division of Workers' Compensation to apply Texas Labor Code statutes and rules, including 28 TAC §133.307, is limited to the conditions outlined in the applicable portions of the Texas Insurance Code (TIC), Chapter 1305. In particular, TIC §1305.153 (c) provides that "Out-of-network providers who provide care as described by Section 1305.006 shall be reimbursed as provided by the Texas Workers' Compensation Act and applicable rules of the commissioner of workers' compensation." Eye Institute of Austin therefore has the burden to prove that the condition(s) outlined in Texas Insurance Code §1305.006 were met in order to be eligible for dispute resolution of the facility services provided. The following are the Division's findings.

1. Texas Insurance Code Section 1305.006 requires, in pertinent part, that "(3) health care provided by an out-of-network provider pursuant to a referral from the injured employee's treating doctor that has been approved by the network pursuant to Section 1305.103."

Texas Insurance Code Section 1305.103 requires, in pertinent part, that "(e) A treating doctor shall provide health care to the employee for the employee's compensable injury and shall make referrals to other network providers, or request referrals to out-of-network providers if medically necessary services are not available within the network. Referrals to out-of-network providers must be approved by the network."

The requestor, Eye Institute of Austin, has the burden to prove that it obtained the appropriate approval from the certified network for the out-of-network care it provided. The requestor, Eye Institute of Austin, in its position summary dated February 7, 2014 states in part, "...[Injured Employee] was referred from Concentra Emergency Clinic, an in-network clinic with Corvel and the fact we were paid for the first visit of March 12, 2013. We continued to see [injured employee] regularly because of his severe eye condition and with the assumption we would continue to receive payment for our services... It is only fair we receive some benefit for the services Dr. Ross rendered, even though we are not in their network. Review of the submitted documentation does not support that the Eye Institute of Austin received an approved referral from the treating doctor authorized by the certified network to treat the injured employee, thereby failing to meet the requirements of Texas Insurance Code Section 1305.103(e).

2. The requestor Eye Institute of Austin failed to prove in this case that the requirements of Texas Insurance Code Section 1305.006(3) were met. Consequently, the services in dispute are not eligible for medical fee dispute resolution pursuant to 28 Texas Administrative Code §133.307.

DECISION

Based upon the documentation submitted by the parties, the Division has determined that this dispute is not eligible for resolution pursuant to 28 Texas Administrative Code §133.307.

Authorized Signature

Signature

Medical Fee Dispute Resolution Officer

October 30, 2014
Date

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, effective May 31, 2012, 37 *Texas Register* 3833, **applicable to disputes filed on or after June 1, 2012.**

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the Division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the Division using the contact information listed on the form or to the field office handling the claim. The party seeking review of the MDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision* together with any other required information specified in 28 Texas Administrative Code §141.1(d).**